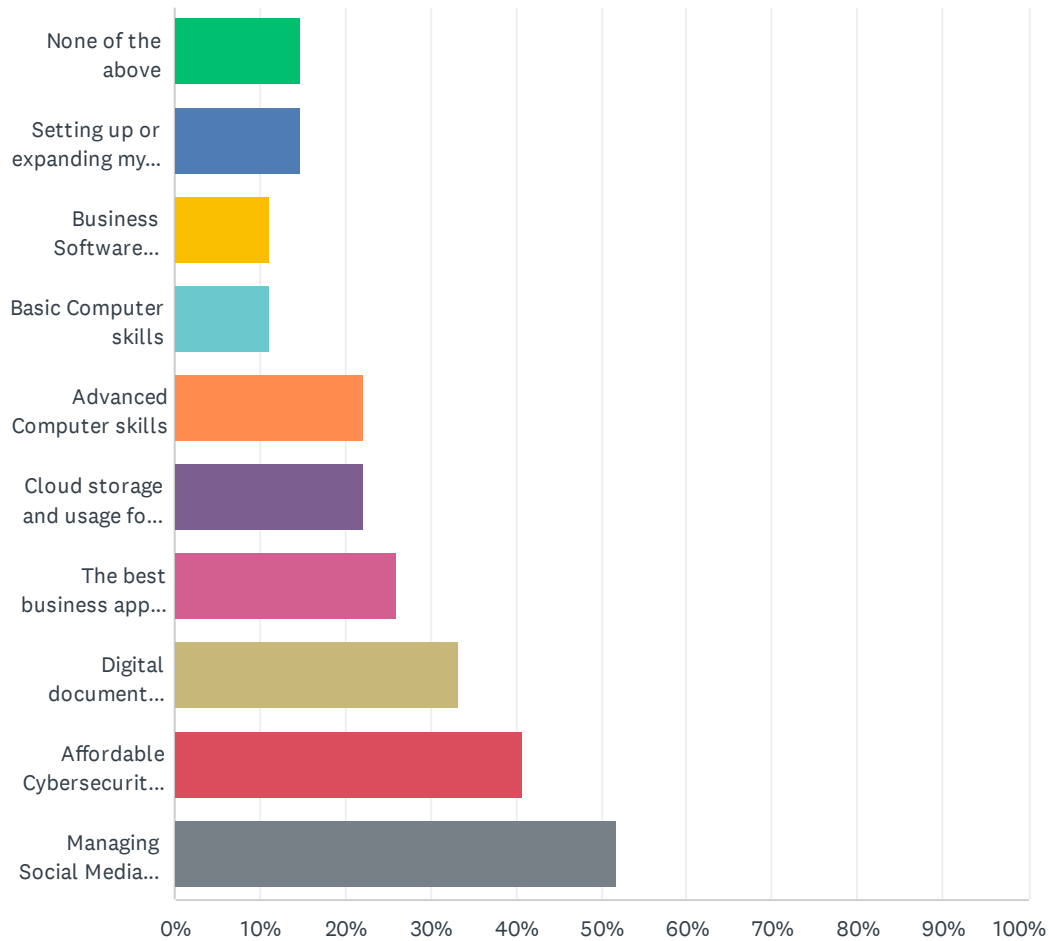# Q1 If computer, network, or software related classes were offered by the Chamber for small business owners, what topics would you be interested in learning more about?

Answered: 27   Skipped: 0

Monroe Chamber of Commerce Technology Committee Survey

ANSWER CHOICES	RESPONSES	
None of the above	14.81%	4
Setting up or expanding my office network	14.81%	4
Business Software information and training to improve efficiency	11.11%	3
Basic Computer skills	11.11%	3
Advanced Computer skills	22.22%	6
Cloud storage and usage for multiple users	22.22%	6
The best business apps for my mobile devices	25.93%	7
Digital document management and filing systems	33.33%	9
Affordable Cybersecurity and privacy options	40.74%	11
Managing Social Media pages and diagnostics for marketing	51.85%	14
Total Respondents: 27		

ANSWER CHOICES	RESPONSES	

Q2 What are the greatest technology challenges you face for your business and its growth?

Answered: 27   Skipped: 0
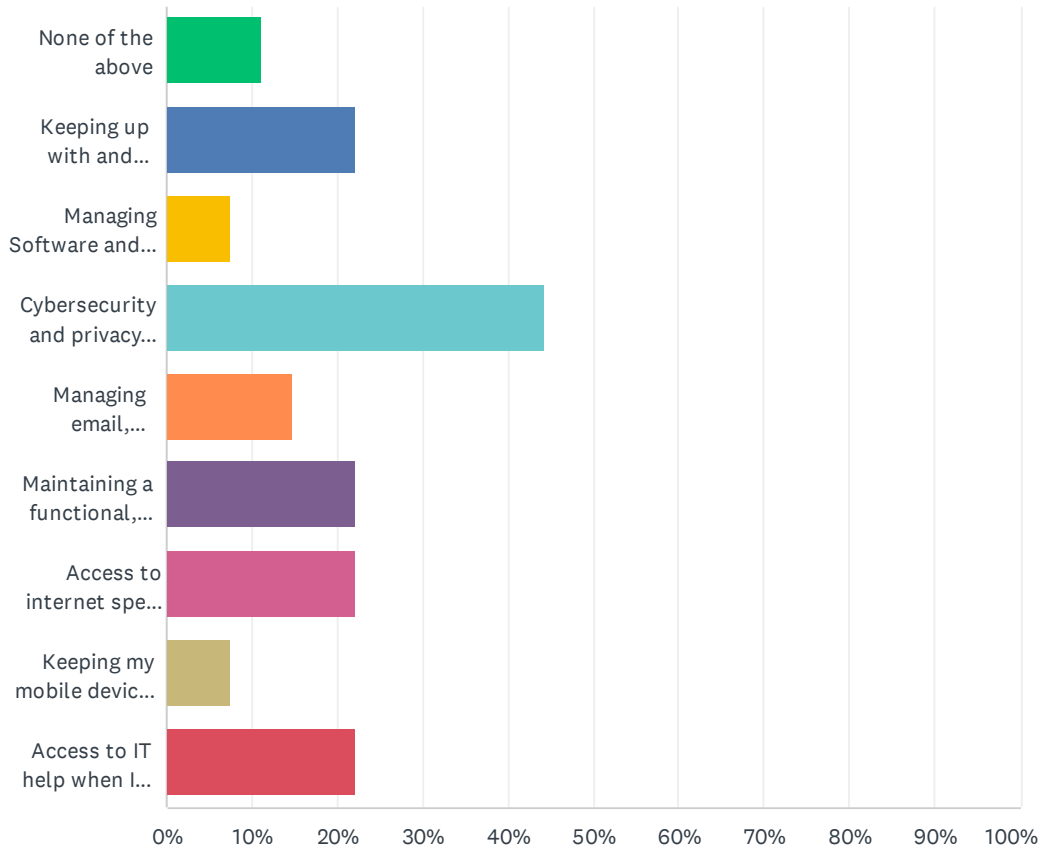
ANSWER CHOICES	RESPONSES	
None of the above	11.11%	3
Keeping up with and affordability for the latest hardware (PC's, printers, modems, etc)	22.22%	6
Managing Software and system upgrades from Microsoft, Apple, and other manufacturers	7.41%	2
Cybersecurity and privacy issues	44.44%	12
Managing email, contacts, and digital documents	14.81%	4
Maintaining a functional, reliable network for me and my employees	22.22%	6
Access to internet speeds suitable for reliable video conferencing	22.22%	6
Keeping my mobile device in sync with my office network	7.41%	2
Access to IT help when I need it	22.22%	6
Total Respondents: 27		

# Q3 How satisfied are you with your current internet provider?

Answered: 27   Skipped: 0
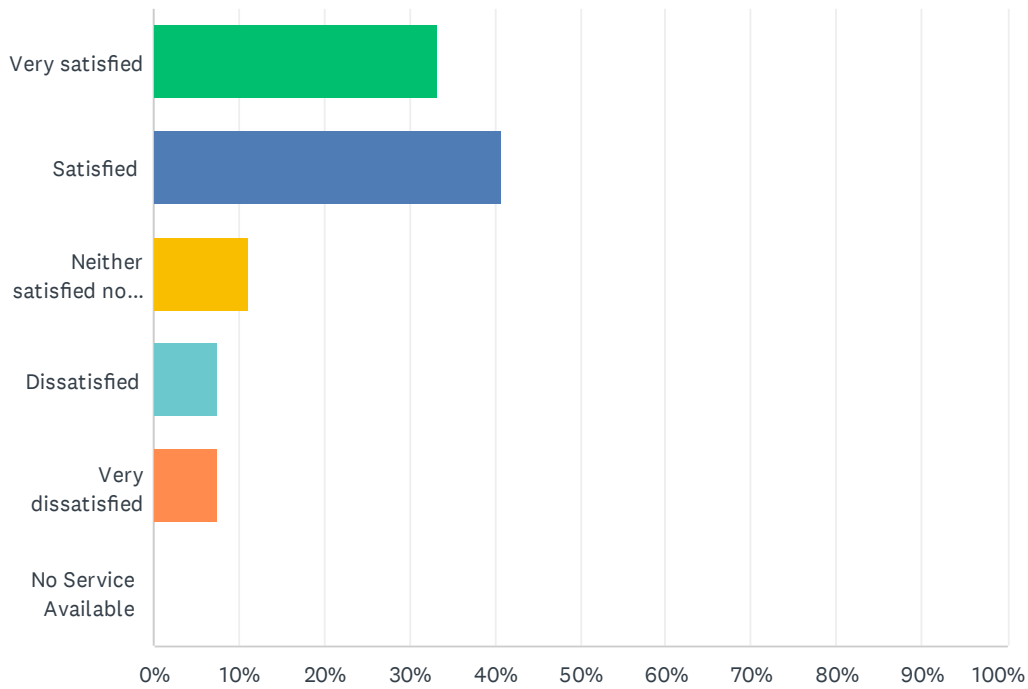
ANSWER CHOICES	RESPONSES	
Very satisfied	33.33%	9
Satisfied	40.74%	11
Neither satisfied nor dissatisfied	11.11%	3
Dissatisfied	7.41%	2
Very dissatisfied	7.41%	2
No Service Available	0.00%	0
Total Respondents: 27		

Q4 How would substantially faster internet speeds help you? (Select all that apply)

Answered: 27   Skipped: 0
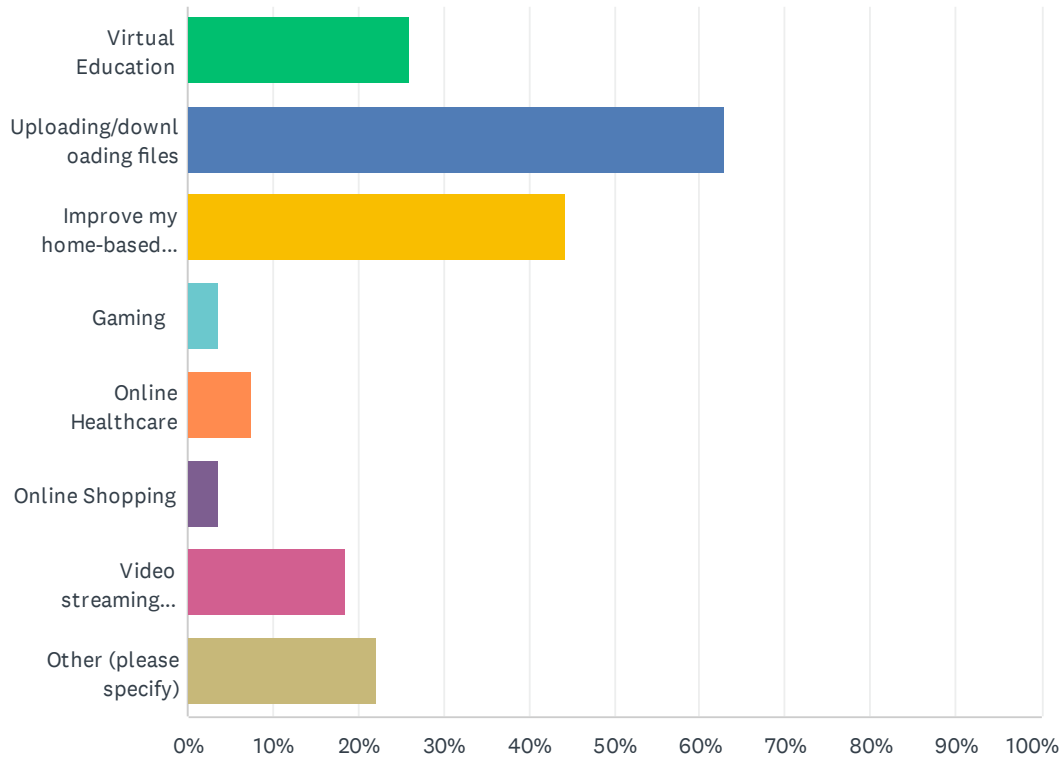
ANSWER CHOICES	RESPONSES	
Virtual Education	25.93%	7
Uploading/downloading files	62.96%	17
Improve my home-based business or work from home	44.44%	12
Gaming	3.70%	1
Online Healthcare	7.41%	2
Online Shopping	3.70%	1
Video streaming services (Hulu, Netflix) Telehealth	18.52%	5
Other (please specify)	22.22%	6
Total Respondents: 27		